

Adult Program Priority of Service Letter

Revised [01/21/19]

Rights to Priority of Service

Under the Workforce Innovation and Opportunity Act (WIOA), as someone who has met the definition of low income or basic skills deficient, you have the right to receive priority of service. This right includes:

- Priority at the first point of application for WIOA services
- The obligation of the service provider to inform you of all Workforce Innovation and Opportunity Act (WIOA) services available to you including the full array of career and training services provided
- The right to be informed about any applicable eligibility requirements for WIOA programs and/or services
- Priority of use of WIOA Adult formula funds, when funding is available

Even though you meet all the priority of service eligibility, you must still be found eligible for individual services/programs.

